

ONLINE ACCOUNT ACCESS Helpful Hints

Welcome to PetroCard's new Online Account Access portal! This document is intended to help you navigate the upgraded system. Let's get started.

Log	ging	In
-		

Our Online Account Access portal is now accessed by email and password, not usernames.

Account Access
FLEET CARDS & MOBILE FUELING
l
ndoe@gmail.com
word
ssword
member Me <u>Forgot Passw</u>
SIGN IN

Multiple Account Users Only

If you have multiple accounts, you will be asked to select an account number. Users with only one account will be taken directly to the Dashboard.

Select the account you would like to access from the drop-down menu. You	Account Numb	proceeding.	Missing an account or need to remove an account from your list?
can also type in the name or account number.	Your Account Number(s)		Contact your company's System Administrator to add or remove an account from your dropdown selection.
	Select Account	~	If you are the System Administrator, please submit your request to our Customer Service Department at service@petrocard.com or by calling 800.950.3835.
	NEXT		

The Home Page

Welcome to the Online Account Access Dashboard! Here you will find an overview of your account activity. If applicable, use the drop-down menu to view an additional account. For help navigating this site, click Book a Training.

	Petro Card	P	etroCard Inc-Fleet Sales - 0 \vee	PetroCard Inc-Fleet Sal	Co pa	ontact Support, change your assword, or logout.
	Deshboard PETROCARD'S ONLINE ACCOUNT ACCESS DASHE	Card Maintenance Report Report	► Account Maintenanc	ste BookeTreining	🚍 Pey My Bill	
Important messages from PetroCard will appear here.	 Welcome to PetroCard's New Online Account Access portal. new site: Account Access FAQ Guide - Click and download the g and download reports. Schedule a training session - Schedule a group or indi through your account by clicking the Book a Training 1 Requests processed on this site will be completed within 1 b immediately contact Customer Service 1.800.950.9853. 	Here are some helpful tools to help you get to kr uide to review step-by-step details on how to or ividual session with your Account Manager to we button. usiness day. For any lost and stolen cards, plea	Now the PAST INVOX der cards der cards crosses tilk you cresses crosses crosses crosses crosses	11100ice Amount 5385.08 5495.66 \$775.07 \$452.54	Invoice Date 07/15/21 06/30/21 06/15/21 05/31/21	Click on the invoice ID number or select from
	Your Invoice Recent Invoice \$585.08 Lest Invoice C773760 Download Invoise Peyment Due 07/13/21	Pending Orders In F 0 7 View Orders View Orders	C747711 SELECT INV Select Invo	S304.40 DICE TO REPRINT	05/15/21 DOWNLOAD	click Pay My Bill to submit a payment online.
Quickly view monthly purchase activity.	Total Monthly Gallon Usage Report - 2020 -	- 2021	CARDS IN YO Network CFN PPA PPA WEX CFN PPA WEX	Type Total Carda Carda Control	ot Used Last 30 tys	Shows your total active cards by card type and networks. Also lists the number of cards not used within last 30 days.
	Gallon & Product Grade Report 300 250	Select Product Select	C RECENT TRJ	INSACTIONS ¹ Product Qu	antity Amount	

Card Maintenance - Edit Cards

Use this page to add, edit, review, or invalidate existing cards.



Card Maintenance - Edit Cards - Card Template Details

To make card ordering easy, we've created card templates by Network and Card Type. If you have changes or would like to request a new template, please reach out to Customer Service or your Account Manager.

EDIT CARDS Dashboard / Card Maintenance / Edit Cards	ی Download Card List	∴ Upload Card Order	Create New Card Order
Search: Filter by:	Card Template Details	×	
Search card number Card Type	Card Template Name	S	When you click on the red "i" under Template/Network
Action ~ Apply	CFN Vehicle G	~	Type, this pop-up screen will appear showing full card
Number 1	Template Name	CFN Vehicle G	template details.
Click on the drop-down	Network	CFN	ACTIVE
additional templates.	Туре	G	
CFN Ve.	Card Type	Vehicle	INACTIVE
CFN - Veh	Vehicle Type	т	
CFN Ve.	Fuel Profile		ACTIVE
CFN - Veh	Max. Gallons per Fill	250	
CFN Ve.	Max. Gallons per Period	250	INACTIVE
CFN - Veh	Period	Daily	
CFN Ve.	Strict Control	Unavailable	INACTIVE
CFN - Veh	Disallow Retail Purchase From The Zip Codes		

Card Maintenance - Edit Cards - Edit Items

There are two easy ways to edit cards. You can make changes to the cards listed with any editable fields. Everytime you click Save you will receive an email case ticket. To make edits to an individual card, click on the 3 red dots.



Card Maintenance - How to Order Cards

The are multiple ways to order new cards: Create New Card Order, Upload Card Order, or Duplicate.



PLEASE NOTE: To place a bulk card order using the Upload Card Order option, we highly recommend booking a training session first.



Card Maintenance - New Card Order - Delivery Method

D	IEW CARD ORDER ashboard / Card Maintenance / New Card Order			
Our system allows you to save your delivery addresses. Add your new addresses on the		1 Cards Deliv	2 3 ery Method Confirmation	Select whether you want to have your cards delivered or if you want to pick them up from our Kent, WA office.
Delivery Addresses page under Account Maintenance.		Delivery to My Address	Pickup at PetroCard Kent, WA Office	
	Please select from the address bel	ow or add a new one.		
	New Address Below	~		
	ADD NEW ADDRESS Address Name		Attention To	
	Address Name		Attention To	
	Address		City	
	Street Address		City	
	State		ZIP Code	
		~	Zip Code	
If not selected, PINs	Phone Number			
cards, but they will be	Phone Numer			
available online to download.	Special Instructions			
	d like to receive the list of pir	ns with my order		
		ВАСК	NEXT	

Card Maintenance - New Card Order - Confirmation



Card Maintenance - Card Orders

This page lists current and past card order details and their status. You can also view orders in progress on the Dashboard.

	Petro Care More Than Just F	UEL.			PetroCard	I Inc-Fleet Sales -	0 V PetroCard	d Inc-Fleet S ales
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ilter through orders	CARD ORDERS Deshboard / Card Meintenence / Car	rd Orders					\ominus Create N	lew Card Order
o find a specific one.	Review current and past ca	- All Status	//	//	Submit	Reset		
	Order Number	Account Name	Account Number	Number Of C	ards 🔻 🔺	Network Cr	eated On ▼▲	Status 🗸 🔺
	100286	PetroCard Inc-Fleet Sales	000061684	1		1 CFN 09,	/16/2021 at 11:31 am	NEW
	100228	PetroCard Inc-Fleet Sales PetroCard Inc-Fleet Sales	000061684	1		1 CFN 09,	/14/2021 at 10:41 am /10/2021 at 1:34 pm	NEW
	100062	PetroCard Inc-Fleet Sales	000061684	1		1 PPA 08,	/30/2021 at 1:34 pm	NEW
			40	(1):	0			

Report - On Demand Report - Transaction Detail Report

This "Go-To" report details everything you need to know about your fuel transactions. Download Excel formats to allow for pivot tables and data uploads into other systems.



Report - On Demand Report - Fuel Summary Report

Download this report for a quick look at your fuel spend.



Report - On Demand Report - Billing Sort Report

Use this report to view past invoiced transactions from within selected dates.



Report - On Demand Report - List Driver or Vehicle Report

Use this report to view your card list by type: driver, vehicle, or both.

Type.



Report - On Demand Report - Exception Report

Use this report to locate any abnormal purchases-check for fraud, purchases on weekends, after hours, etc.

			PetroCard Inc-Fleet	Sales - 0 V PetroCard Inc-Fleet Sales
	👪 Dashboard 🛛 🖪 Ca	ard Maintenance 👻	■ Report ▼ 🗳 Accor	unt Maintenance 🕶
l	EXCEPTION REPORT Dashboard / Report / On Demand Report / Exception Report			
Sort by Transaction Date or Invoice Date	his report helps isolate any purchases being made outside elected period of time.	e of set restrictions. View activ	vity based on date, time, produ	ict, and number of transactions during the
	Date Type	Da	ate Range	
	Select Date Type	~	//	
	Please select a search criteria. Only the selected crite filter the returned data.	ria will be used to		
	Trans per Day Product Group	Oay of Week		
You must select a	Trans Per Day	Ті	me of Day	
search criteria to filte	0	1	14:54	to 14:54
the return data.		Run Repor	rt Tim Paci	e of day default is ific Standard Time.

Report - On Demand Report - Tax Summary Report

Use this report to help simplify your tax reporting processes.

	PetroCard More than Just Fuel.	PetroCard Inc-Fleet Sales - 0 V PetroCard Inc-Fleet Sales
	🖬 Dashboard 🛛 🖪 Card Maintenance 🕶	● Report ▼ ▲ Account Maintenance ▼
	TAX SUMMARY REPORT Dashboard / Report / On Demand Report / Tax Summary Report	
Tax types can be buil	Tax reporting has never been simpler. This report can be detailed or just a summary ur search even further by selecting the fuel type as well.	y of invoiced transactions within a selected date range filtered by tax type. Narrow
will appear here as a filter option.	Date Type	Date Range
	Tax Type	Fuel Type
	All v	All
	Detail ~	Filter results further by selecting a specific
Select Summary under Report Display to break out fuel purchases by state and fuel type.	Include All Accounts If you have multiple accounts, toggle the button to include all of them in your report.	fuel type.

Report - On Demand Report - Owner Operator Report

Use this report to view a detailed list of transactions separated by owner/operator.

Petro Cemore Than Jus	STFUEL.		Petro	Card Inc-Fleet Sales - 0 \vee	PetroCard Inc-Fleet Sales
	Dashboard	🖪 Card Maintenance 🔻	● Report ▼	▲ Account Maintenance	ce 🔻
OWNER OPERATO Dashboard / Report / On Deman This report breaks out to	OR REPORT ad Report / Owner Operator Report ransactions by owner operator	t erator/driver. Simply select the invoice	date needed.		
Invoice Date		~			
Select t view th	the Invoice Date e desired report	to Run Repo	ort		

Report - Scheduled Report - Daily Transaction Report

Use this report to have a summary of each day's transactions sent to your inbox and stay on top of purchases.



Report - Scheduled Report - Exception Report

Get notified anytime a transaction is made that falls outside of your set restrictions.

	MORE THAN JUST FUEL.	PetroCard Inc-Fleet Sales - 00-0061684 V 00-0061684	
	Card Maintenance ▼ EXCEPTION REPORT Dashboard / Report / Scheduled Report / Exception Report Scheduled Reports are used to notify you of Driver or Vehicles fueling outside of their set rest this report automatically. Click here for instructions.	 Report ▼ ▲ Account Maintenance ▼ Click View Sample Report to see a sample in a new pop-up window. 	٤d
Enter the number of transactions allowed per day. Once vehicles or drivers reach this limit you will be alerted.	Time Range 1:56 PM to Day Range Monday Tuesday Wednesday Thursday Trans Per Day 0 Email addresses to receive the report:	View Sample Report Friday Saturday Sunday Enter the Time Range and toggle days to set restriction periods	
Add multiple recipients by entering several email addresses and separating them with a comma.	Add email Separate input with commas ADI Email Addresses To Receive The Report No sch	Testriction periods.	
		here to confirm they've been added.	

Report - Scheduled Report - Invoiced Transaction Report

Use this report to have your monthly invoice sent straight to your inbox.

		PetroCard Inc-Fleet Sales - 0 V	PetroCard Inc-Fleet Sales
Select the file format in which you would like to receive your report.	Dashboard Card Maintenance Card Maintenance School Card Maintenance S	Report < Account Maintenance ing system showing your transactions per invoiced peroid. Saw nually. Click here for instructions.	Click View Sample Report to see a sample of each report format under the drop-down menu.
	File Format Option:	Sample Format:	
	Select V	Select V	View Sample Report
	Email address to receive the report:		
	Add email Separate input with commas		
	ADD	TO LIST	
Add multiple recipients by entering several	Email Addresses To Receive The Report		
separating them with a	No sched	uled report	
comma.			
		Emails will show up here to confirm they've been added.	

Report - Scheduled Report - Driver and Vehicle Records Monthly Audit Report

Use this report to ensure your card list is accurate and all vehicle information is up to date.



Account Maintenance - Billing Information

Use this page to ensure your primary billing information is up to date.

	Petro Card MORE THAN JUST FUEL		PetroCard II	nc-Fleet Sales - 0 \vee	PetroCard Inc-Fleet Sales
	👪 Dashboard	🖪 Card Maintenance 👻	● Report - 🔹	Y Account Maintenance	2▼
	BILLING INFORMATION Deshboerd / Account Meintenence / Billing Information				
	It your billing information has changed from what enter the Email Addresses or Fax Numbers below	t is displayed, please enter your p	rimary Billing Address below	w. To change or add more j	paperless invoice recipients,
	Please update your billing information or Billing Address	n file			
	Attention to / DBA				
	Address		City		
	1234 Sample St		Kent		
	State		ZIP Code		
	WA		98032		
	Phone Number	Phone Number			
	(123) 123-1234				
	Update your Email Address or Fax Numbe	er below for paperless billing			
	Email Addresses 🛦 🔻		Fax Numbers 🛪 🔻		
	mcsempleson@shmoogle.com	0	1231231234		٠
Add or remove contacts to receive paperless invoices. Click save.	5				
	Add Email Address	Add New Email Address	Add Fax Number		Add New Fax Number
		CANCEL	SAVE)	

Account Maintenance - Delivery Addresses

To be able to select frequently used Delivery Addresses when ordering cards, use this page to add, edit, or delete your locations.



Account Maintenance - User Maintenance

View what users have access to your account and their roles to manage the account online.

